GUIDE TO COMPLETE YOUR MEDICAID RENEWAL

Human Resources Administration
Department of Social Services

Medical Assistance Program/OMR

ASSISTANCE WITH YOUR MEDICAID RENEWAL / FREE INTERPRETATION SERVICES

This booklet will help you complete your Renewal. We have included an English and a translated version. Return ***only*** one. For help with your Renewal, call the HRA Medicaid Helpline at 1-888-692-6116 or contact one of the Managed Care Plans listed on Page 4 of this booklet. Hearing impaired consumers may call 711 or 1-718-636- 7783 with a Text Telephone (TTY) device (not a standard phone).

Free interpretation services are available over the phone or in any Medicaid office.

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MAIL RENEWAL CHANGES

You may continue to call the HRA Medicaid Helpline at 1-888-692-6116 if you have any questions about your Renewal Form. You can also contact one of the Managed Care Plans listed on Page 4 of the enclosed Guide to Complete your Medicaid Renewal Forms for assistance.

This is the **only Renewal** Application that will be automatically sent to you. Please keep it in a safe place until you are ready to return it to us. **We must receive your reply through the mail by the date printed on Page 1 of the Application, or your coverage may end**.

You can still pre-screen for additional benefits at the Access NYC site. It can be accessed by going to http://access.nyc.gov/ and selecting Social Services from the menu located at the bottom of the page. The site is safe, secure and easy to use.

Note:

- You do not need to send proof of US citizenship at this time. You also do not need to send proof of income unless the Renewal Form instructs you to do so.
  - If you would like, you may send either or both now to help ensure that we have your most accurate information.
  - If you decide not to send proof now, we may write you to request that you do so at a later date. The “Documentation Guide” on Pages 5 and 6 of this booklet show you the types of proofs that we accept.
- If you tell us that you are a US citizen, we will attempt to verify citizenship using a computer match. If we are unable to do so, we will write to you to let you know that and request that you send us proof.
- We will also attempt to verify your income using a computer match. If the match results are different than your self-reported information, the match results may be used when determining your eligibility.
  - If you decide not to send proof now, we may write you to request that you do so at a later date.The “Documentation Guide” on Pages 5 and 6 of this booklet show you the types of proofs that we accept.
- If you recently moved from New York City to another county within New York State, but have not yet had a public health insurance case opened where you now live, you should complete and return this Renewal Form to us. We will assist you in transferring your coverage.

MEDICAID PARTICIPATING MANAGED CARE PLANS	TELEPHONE NUMBER	CURRENT SERVICE AREA				
		Bronx	Brooklyn	Manhattan	Queens	Staten Island
AFFINITY HEALTH PLAN	866-247-5678	●	●	●	●	●
EMBLEM HEALTH (formerly GROUP HEALTH INSURANCE/HIP HEALTH PLAN OF GREATER NY- GHI/HIP)	800-447-8255	●	●	●	●	●
HEALTHFIRST PHSP, INC.	866-463-6743	●	●	●	●	●
HEALTHPLUS AN AMERIGROUP COMPANY	800-950-7679	●	●	●	●	●
METRO-PLUS (METROPOLITAN HEALTH PLUS)	800-303-9626	●	●	●	●	●
NY STATE CATHOLIC HEALTHPLAN/FIDELIS	888-343-3547	●	●	●	●	●
UNITED HEALTHCARE COMMUNITY PLAN (formerly AMERICHOICE BY UNITED/ AMERCHOICE OF NY INC.)	800-493-4647	●	●	●	●	●
WELLCARE OF NY, INC.	800-308-2571 800-215-1531	●	●	●	●	

MEDICAID RENEWAL SITE	785 Atlantic Ave. Brooklyn, NY 11238	888-692-6116

DOCUMENTATION GUIDE TO CONTINUE YOUR HEALTH CARE COVERAGE

Here is a list of proofs the Medical Assistance Programs accepts. Please use this guide with the Instructions on the cover of the Renewal Notification Booklet to determine what documents you may need to provide in order to continue health care coverage.

INCOME:

Wages and Salary/Employment

- Current paycheck/stub(s) or payroll records
- Detailed written statement from employer
- W-2 (MBI-WPD consumers only)
- Income tax return (MBI-WPD consumers only)

Self Employment

- Signed income tax return
- Records of earnings and expenses

Work Income	Type of Proof
• If salary stays the same ----------→	Copy of last pay stub or letter from employer.
• If salary changes from pay period to pay period -------→	Copies pay stubs covering last 4 weeks or letter from employer.
• If any part of your salary/income is paid in cash and your employer will not provide written proof -----→	Answer "Yes" to the first question at the bottom of the **INCOME** section of Page 2 of Renewal Booklet
• If self-employed ----------→	Copy of most recent tax return and letter (signed by you) of current income If income has changed, explain why.
• If receiving unemployment benefits ----------→	Send copy of unemployment insurance award letter or internet Printout from the NYS Department of Labor: https://ui.labor.state.ny.us/UBC/home.do

Unemployment Benefits

- Award Letter/certificate
- Benefit statement or printout
- Letter from NYS Department of Labor

Social Security

- Award Letter/certificate
- Benefit Check
- Letter from Social Security Administration

Military Pay

- Award Letter
- Check Stub

Child Support/Alimony

- Letter from person providing support or letter from court
- Child support/alimony check stub

Worker's Compensation

- Award Letter
- Check Stub

Income from Rent or Room/Board

- Letter from roomer, boarder, tenant
- Check stub

Interest/Dividends/Royalties

- Letter from bank or credit union
- Letter from broker
- Letter from agent

Veteran's Benefits

- Award Letter
- Benefit check stub
- Letter from Veterans' Administration

Private Pensions/Annuities

- Statement from pension/annuity

DOCUMENTATION GUIDE TO CONTINUE YOUR HEALTH CARE COVERAGE cont'd

CITIZENSHIP: (If you are declaring to be a US citizen, you do not need to send proof at this time. If documents are needed, you will receive a letter requesting them.)

- US Passport
- Certificate of U.S. Citizenship
- Certificate of Naturalization
- U. S. Birth Certificate **and one** of the following **identity** proofs: (1) Driver's license with photograph, or other identifying information (2) School identification card with photograph, (3) U.S. military card or draft record, (4) ID card issued by Federal, State or local government with the same information included on a driver's license.

IMMIGRATION STATUS: The following are documents issued by United States Citizenship & Immigration Services (USCIS)

- I-551 Permanent Resident Card (Green Card)
- I-94 Arrival/Departure Record
- I-688B or 1-766 Employment Authorization Card
- I-797 (Notice Of Action) or other official correspondence to and from USCIS, ICE or EIOR

CHILDCARE/DEPENDENT CARE: Documents must include the amount you pay and how often

- Letter from day care center or other child/adult care provider
- Canceled checks or receipts that prove payment of care services

PREGNANCY:

- Statement from doctor/medical professional with expected date of delivery

PRIVATE HEALTH INSURANCE: Documents must include the amount you pay

- Insurance policy
- Certificate of insurance
- Insurance card
- Other proof of private insurance

WE ACCEPT PHOTOCOPIES OF ALL DOCUMENTS OTHER THAN THOSE REQUIRED TO PROVE YOUR CITIZENSHIP OR IDENTITY

TERMS, RIGHTS AND RESPONSIBILITIES

By completing and signing this form, I am applying to renew Medicaid and/or Family Planning Benefit Program coverage.

I understand that I must provide the information needed to prove my eligibility for each program. I agree to immediately report any changes to the information on this form. If I am unable to get the information, I will tell the social services district. The social services district may be able to help in getting the information.

I understand that workers from the programs for which family members or I are renewing may check the information given by me on this form. The agencies that run these programs will keep this information confidential according to 42 U.S.C. 1396a (a) (7) and 42 CFR 431.300-431.307, and any federal and state laws and regulations.

I understand that Medicaid and/or Family Planning Benefit Program coverage will not pay medical expenses that insurance or another person is supposed to pay, and that I am giving to the agency all of my rights to pursue and receive medical support from a spouse or parents of persons under 21 years old and my right to pursue and receive third party payments for the entire time I am in receipt of benefits.

I will file any claims for health or accident insurance benefits or any other resources to which I am entitled. I understand that I have the right to claim good cause not to cooperate in using health insurance if its use could cause harm to my health or safety or to the health and safety of someone I am legally responsible for.

I understand that my eligibility for these programs will not be affected by my race, color, or national origin. I also understand that depending on the requirements of these individual programs, my age, disability or citizenship status may be a factor in whether or not I am eligible.

I understand that if my child is on Medicaid, they can get comprehensive primary and preventive care, including all necessary treatment through the Child/Teen Health Program.

I understand that anyone who knowingly lies or hides the truth in order to receive services under these programs is committing a crime and subject to federal and state penalties and may have to repay the amount of benefits received and pay civil penalties. The New York State Department of Tax and Finance has the right to review income information on this form.

CERTIFICATION OF CITIZENSHIP/IMMIGRATION STATUS I certify under penalty of perjury, by signing my name on this form, that I, and/or any person for whom I am signing is a U.S. citizen or national of the United States or has satisfactory immigration status. The term “satisfactory immigration status” means an immigration status that does not make the person ineligible for benefits. **Important Information**: The United States Citizenship and Immigration Services (USCIS) has said that enrollment in Medicaid CANNOT affect a person’s ability to get a green card, become a citizen, sponsor a family member or travel in and out of the country (except if Medicaid pays for long term care in a place like a nursing home or psychiatric hospital). **The State will not report any information on this application to the USCIS.**

SOCIAL SECURITY NUMBER All applicants must provide a social security number or proof that they have applied for one or tried to apply for one. The only exceptions are pregnant individuals, undocumented immigrants and temporary non-immigrants applying for the treatment of an emergency medical condition, and certain battered immigrants. SSNs are not required for members of my household who are not applying for benefits. I understand that this is required by Federal Law at 42 U.S.C. 1320b-7 (a) and by Medicaid regulations at 42 CFR 435.910. SSNs are used in many ways, both within Department of Social Services (DSS) and between the DSS and federal, state, and local agencies, both in New York and other jurisdictions. Some uses of SSNs are: to check identity, to identify and verify earned and unearned income, to see if non custodial parents can get health insurance coverage for applicants, to see if applicants can get medical support, and to see if applicants can get money or other help. SSNs may also be used for identification of the recipient within and between central governmental Medicaid agencies to insure proper services are made available to the recipient.

RELEASE OF MEDICAL INFORMATION I consent to the release of any medical information about me and any members of my family for whom I can give consent: by my Primary Care Provider, any other health care provider or the New York State Department of Health (SDOH) to my health plan and any health care providers involved in caring for me or my family, as reasonably necessary for my health plan or my providers to carry out treatment, payment, or health care operations; by my health plan and any health care providers to SDOH and other authorized federal, state, and local agencies for purposes of administration of the Medicaid; and, by my health plan to other persons or organizations, as reasonably necessary for my health plan to carry out treatment, payment, or health care operations. I also agree that the information released may include HIV, mental health or alcohol and substance abuse information about me and members of my family, to the extent permitted by law. If more than one adult in the family is joining a Medicaid health plan, the signature of each adult applying is necessary for consent to release information.

MEDICAID MANAGED CARE If I am adding a family member to a Medicaid case and I live in a county that requires Medicaid recipients to join a health plan, I understand that this family member will be enrolled in the same health plan as my family, unless they are exempt or excluded.

RELEASE OF EDUCATIONAL RECORDS I give permission to the Local Department of Social Services and New York State to obtain any information regarding the educational records of my child(ren), herein named, necessary for claiming Medicaid reimbursements for health-related educational services, and to provide the appropriate federal government agency access to this information for the sole purpose of audit.

EARLY INTERVENTION PROGRAM If my child is evaluated for or participates in the New York State Early Intervention Program, I give permission to the local Department of Social Services and New York State to share my child's Medicaid eligibility information with my county Early Intervention Program for the purpose of billing Medicaid. I consent to sharing this information with any school-based health center that provides services to the applicant(s).

PRIVACY NOTICE

Human Resources Administration
Department of Social Services

MAP-2020c (E) 12/21/2023

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. REVIEW IT CAREFULLY.

The New York Medicaid program must tell you how we use, share, and protect your health information. The New York Medicaid program includes regular Medicaid and Medicaid Managed Care. The program is administered by the New York State Department of Health and the Local Departments of Social Services.

Your Health Information is Private.

We are required to keep your information private, share your information only when we need to, and follow the privacy practices in this notice. We must make special efforts to protect the names of people who get HIV/AIDS or drug and alcohol services.

What Health Information Does the New York Medicaid Program Have?

When you applied for Medicaid, you may have provided us with information about your health. When your doctors, clinics, hospitals, managed care plans and other health care providers send in claims for payment, we also get information about your health, treatments, and medications.

How Does the New York Medicaid Program Use and Share Your Health Information?

We must share your health information when:

- **You or your representative requests your health information.**
- **Government agencies request the information as allowed by law such as audits.**
- **The law requires us to share your information.**

In your Medicaid application, you gave the New York Medicaid Program the right to use and share your health information to pay for your health care and operate the program. For example, we use and share your information to:

- **Pay your doctor, hospital, and/or health care provider bills.**
- **Make sure you receive quality health care and that all the rules and laws have been followed.**

We may review your health information:

- **To determine whether you received the correct medical procedure or health care equipment.**
- **Contact you about important changes in your health benefits.**
- **Make sure you are enrolled in the right health program.**

- **Collect payment from other insurance companies.**
- **To determine eligibility in Medicare Part D or other insurance programs that might be more economical to you.**

We may also use and share your health information under limited circumstances to:

- **Study health care.** We may look at the health information of many consumers to find ways to provide better health care.
- **Prevent or respond to serious health or safety problems for you or your community as allowed by federal and state law.**

Your written authorization is required for other uses and disclosures:

- **Psychotherapy notes**
- **Uses and disclosures of Protected Health Information for marketing purposes, including subsidized treatment communications**
- **Disclosures that constitute a sale of your Protected Health Information.**

We must have your written permission to use or share your health information for any purpose not mentioned in this notice unless we are required to do so by the laws that apply to us.

What Are Your Rights?

You or your representatives have the right to:

- Get a paper copy of this notice.
- See or get a copy of your health information. If your request is denied, you have the right to review the denial.
- Ask to change your health information. We will look at all requests, but cannot change bills sent by your doctor, clinic, hospital or other health care provider.
- Ask to limit how we use and share your information. We will look at all requests, but do not have to agree to what you ask except where required by law to make such a disclosure.
- Ask us to contact you regarding your health care information in different ways (for example, you can ask us to send your mail to a different address).
- Ask for special forms that you sign permitting us to share your health information with whomever you choose. You can take back your permission at any time, as long as the information has not already been shared.
- Get a list of those who received your health information. This list will not include health information requested by you or your representative, information used to operate the New York Medicaid Program or information given out for law enforcement purposes.
- Be notified upon a breach of any of your unsecured Protected Health Information.

See the New York City Human Resources Administration web site for an electronic copy of this notice (https://www1.nyc.gov/assets/hra/downloads/pdf/services/micsa/privacy_notice.pdf). You may also visit the New York State Department of Health web site to see an alternate version (https://www.health.ny.gov/health_care/medicaid/program/hipaa/notepriveng.htm).

***You will not be penalized for filing a complaint. If we change the information in this notice, we will post the amended version on our website at:**

(https://www1.nyc.gov/assets/hra/downloads/pdf/services/micsa/privacy_notice.pdf)

Do you have a medical or mental health condition or disability? Does this condition make it hard for you to understand this notice or to do what this notice is asking? Does this condition make it hard for you to get other services at HRA? **We can help you.** Call us at 888-692-6116. You can also ask for help when you visit an HRA office. You have a right to ask for this kind of help under the law.